

CLINICS & SERVICES

We support patients living with a range of long-term health conditions, including asthma, atrial fibrillation, cancer, chronic kidney disease, dementia, diabetes, hypertension, learning disabilities, mental health conditions, osteoporosis, stroke and TIA - and many more.

ADDITIONAL SERVICES

There are additional services that we offer as part of our Moreton and Meols Primary Care Network (PCN). These include Social Prescribers and Health Coaches. Referrals can be made via the surgery.

TRAVEL VACCINATIONS

We offer a range of travel vaccinations at the surgery, including Hepatitis A, DTaP (diphtheria, tetanus and pertussis), typhoid and cholera.

Please note that we do not provide travel health advice or advise which vaccinations you need for your destination. You can check the latest travel health information via **TravelHealthPro**.

OPENING HOURS

Monday	8:00am to 6:30pm
Tuesday	8:00am to 6:30pm
Wednesday	8:00am to 6:30pm
Thursday	8:00am to 8:00pm
Friday	8:00am to 6:30pm
Saturday	Closed
Sunday	Closed

For advice and support out of hours, please call NHS **111**. The **111** service, after taking a full history, will either:

- Give advice on the telephone
- Arrange to assess the patient either in their home or at a GP base
- Admit the patient directly to hospital
- Advise you to see your GP.

🌐 www.leasowemedicalpractice.co.uk

✉ onewirral.cic@nhs.net

☎ 0151 294 4470



Leasowe Medical Practice

PATIENT INFORMATION LEAFLET

Please take a copy



Providing NHS services

HOW TO REGISTER AS A PATIENT

We are using a new online service called 'Register with a Practice' which makes it easy to register with our practice. This service is accessible by visiting www.leasowemedicalpractice.co.uk.

You do not need an NHS number to register online. The service is designed and run by the NHS, so your personal information is safe. It cuts our administrative workload and makes it easier for you to register. Paper registration form are still available at our reception if you need one.

OUR PRACTICE TEAM

Dr Lesley Hodgson, Clinical Lead

Dr Emmanuel Bosah, Salaried GP

Eleanor Hughes, Practice Nurse

Kate Orr, Healthcare Assistant

Elaine G, Reception/Admin

Sandra L, Reception/Admin

Emily L, Reception/Admin

Katie C, Reception/Admin

Natalie Young-Calvert, Practice Lead

HOW TO BOOK AN APPOINTMENT

You can ask for an appointment by:

- Using **Patchs on our website** www.leasowemedicalpractice.co.uk.
- Patchs helps us collect information about you and your health.
- A doctor will look at your request and decide how quickly you need help.
- People who need help most quickly will be seen first.

You can also:

- Use the NHS App to ask for help or to book a blood test.
- Call us on 0151 630 0353 and we will go through a Patchs request with you.



CANCELLING YOUR APPOINTMENT

You can cancel by:

- Calling us on **0151 630 0354** from Monday to Friday, 8am to 6:30pm.
- Following the instructions in your text reminder.
- Using the **NHS App**.

HOME VISITS

Home visits are available for patients who are registered as housebound with the practice and are unable to leave the house. If you are housebound and require a home visit, please contact the practice as early as possible so this can be arranged. You may be visited by a Nurse, Paramedic or GP depending upon your needs.

FEEDBACK & COMPLAINTS

Leasowe Medical Practice welcomes feedback from anyone who uses our service. We are always looking to improve our service to suit patient needs, and your comment, praises, and suggestion will help us to do this.

If you have any complaint or concerns about the service that you have received from the Doctors or staff working for this practice, please let us know.

Please visit

www.leasowemedicalpractice.co.uk for more information.

